

Lifesize[®] Cloud Core Subscription Plan

Experience award-winning audio, web and video conferencing that goes everywhere you do

D&A MEDIA

...the complete systems specialists

At Lifesize, we believe that every person and every meeting room in your organization deserves to be video-enabled with the best communication tool available, Lifesize Cloud. And now you can get up and running with our Core Subscription Plan.

With our Core Subscription Plan, you get access to features like instant calling, unlimited meetings and audio, screen sharing and more. Lifesize Cloud is simply the best way for your entire organization to connect over video when you need to get business done. And there are plenty more options when you're ready to take your meeting experience to the next level.



Who is it ideal for?

It is ideal for small organisations and workgroups that want to get started with Lifesize Cloud and get the connection they're looking for, on any device



How does it work?

Contact your local Lifesize Sales Representative, who will provide a quote based on the number of users and rooms you'd like to entitle



What is so great about this plan?

The Lifesize Core Subscription Plan offers an easy way for you to get up and running on Lifesize Cloud and experience easy-to-use, feature-rich audio, web and video conferencing

Features included in all plans:

- One-on-one and group calls
- Paired HD camera systems
- Instant and scheduled meetings
- Unlimited meetings
- Unlimited audio
- Unlimited guest calling
- Directory-based calling
- Screen sharing
- One-on-one chat
- Group chat in a meeting room
- Mobile apps
- Presence status

There's never been a better time to try Lifesize Cloud. Contact us to start a [free trial](#) or to [book a demo](#)!

Lifesize® Cloud Core Subscription Plan

What key features do I get as a Core Subscription Plan customer?	Enterprise	Premium	Core
Group video calls	50-way	40-way	25-way
Unlimited Lifesize HD camera systems paired to Lifesize Cloud <small>(Does not impact subscription level)</small>	✓		
Virtual meeting rooms	Unlimited	1 per user <small>(Extra virtual meeting rooms can be added for an additional fee)</small>	1 per 2 users
Skype for Business interoperability	✓	✓	
Lifesize Cloud Amplify, our recording and sharing solution	10 hours per account included	Option to purchase for additional fee	
SSO (Single Sign-on)	✓	✓	

What support do I get as a Core Subscription Plan customer?	Enterprise	Premium	Core
Extreme Support with 99.9% uptime service level agreement ¹	Included	Optional upgrade	
Access to Lifesize Community	✓	✓	✓
Online access to onboarding and training materials	✓	✓	✓
Global support	Phone, live chat and online	Phone, live chat and online	Live chat and online
Support hours	24x7x365	Business hours ²	Business hours ²
Initial meaningful response ³ time	1 hour ⁴	6 hours ²	Next business day
Prioritized support queue	✓		
Dedicated Customer Obsession Team for onboarding, training and success	✓	✓	
Account reviews <small>(Drive value and ROI through adoption, capacity management, product roadmap, customer support analysis and learning, product feedback and more)</small>	✓		

¹Please see the official Lifesize Cloud Extreme Support Service Level Agreement for full details.

²Business hours: Sunday, 10 pm–Friday, 7 pm, Central Time, excluding holidays

³A Lifesize support engineer provides a meaningful response or resolution to your issue.

⁴Includes holidays and weekends

HEADQUARTERS

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